

## Information about Waste Disposal in the District of Calw

There are three companies responsible for the disposal of the District of Calw's waste:

- The "Abfallwirtschaftsbetrieb Landkreis Calw" is responsible for tariff rates and maintenance of the garbage dumps,
- The "AWG Abfallwirtschaft Landkreis Calw GmbH" undertakes all household related proceedings and runs the recycling centres in the District of Calw,
- The "Umwelt-Service Nordschwarzwald GmbH" organises trades people and undertakes waste removal.

### Advisory Services

All questions relating to garbage and recycling can be directed to:

Ph: 0800 30 30 839

Email: [kontakt@awg-info.de](mailto:kontakt@awg-info.de)

Fax: 07452 6006 7777

Website: [www.awg-info.de](http://www.awg-info.de)

Trades people should contact:

Ph: 0800 30 30 839

Email: [kontakt@usn-info.de](mailto:kontakt@usn-info.de)

Fax: 07452 6006 7777

Website: [www.usn-info.de](http://www.usn-info.de)

If you would like to contact us in person, our office is located in the "ING Industrie- und Gewerbepark" in Nagold Gäu:

Abfallwirtschaft Landkreis Calw GmbH

Gäuallee 5

72202 Nagold – Eisberg

Opening hours are as follows:

- Monday – Wednesday: 8 – 12 then 14 – 16
- Thursdays: 8 – 18:30
- Fridays: 8 – 12

Please note: Visits outside of our opening hours are per appointment only.

### Garbage Calendar ("Abfallkalender")

The Garbage Calendar is a summary of all the garbage collection dates and specifically what type of garbage will be collected on these days. The Calendar is delivered to households yearly or alternatively can be collected from the "Abfallwirtschaft" in Nagold or "Bürgermeisterämter" and "Rathaus". The Calendar includes information about waste disposal, recycling and includes benefits such as discounted bulky waste ("Sperrmüll") and discounted old wood ("Altholz") collection with the use of the included postcard-sized Removal Card "Abrufkarte".

### Fees and Charges

The fees and charges are included in a combined yearly rate and a quantity-dependant accumulative charge. The yearly rate is determined by the number of people living in one household and how many of these have selected the household as their primary residence "Hauptwohnsitz". This yearly rate covers costs such as collection of garbage bins, disposal of waste, handling dangerous wastes and maintaining infrastructure. The yearly fees and charges

for the emptying of household garbage and biological wastes are calculated for the beginning of the year for all households in the District of Calw. How these fees and charges are incurred is detailed below:

### Household Garbage Bins

The quantity-dependant charge of household waste depends on:

- The size of the bin
- Frequency of emptying

The yearly rate includes a charge for six garbage bin collections. Please note even if these six collections are not met these collections will be charged as a bare minimum and no refunds will be given. Any additional collection will attract further charges. An exception to this is one person households with the smallest bin size - they are able to apply for a reduced four minimum collection instead of the usual six.

### Biological Bins

The eco-bin "*Biotonne*" charges are calculated only by the size of the bin. The cost stays the same regardless of the number of people living in a household or the frequency of emptying.

### **Registration for Bins**

You should register for garbage disposal directly at your residents' registration office ("*Rathaus*" or "*Rathausgeschäftsstellen*") by filling out the associated registration form. When you have registered, you are able to order your bins via telephone over the advisory service (Details provided above). For the type of bins you can order and how to use them please read on for more details.

### **Household Garbage "*Hausmüll*"**

Household garbage bins range in volume from 60L, 120L and 240L and contain an electronic registration system so fees are correctly charged to the right household. Routine emptying occurs monthly, whereby customers wanting to have their garbage bins emptied, must place their full bins on the road side curb on the appropriate collection days. Please see Garbage Calendar for details.

Businesses and households also have the possibility of ordering 660L and 1100L skips "*Großcontainern*". In this case the emptying of such large containers can be coordinated with your own requirements. For information about skip "*Großcontainern*" fees and charges please contact us on Ph: 07452 6006 7085.

Household waste includes nappies, sanitary products, household medical waste, medicines, cotton wool, Porcelain, Ceramics, light globes, vacuum bags, street rubbish, wall paper, toys, kitty litter, cigarette butts, cold ash etc

### **Biological Rubbish "*Biomüll*"**

60 L, 120 L and 240 L bins are used for the removal of biological garbage. These can be ordered in the same fashion as household garbage bins. Biological garbage bins are delivered with a "*Biomüll*" label that allows the bin to be valid for a number of years. The biological garbage bins can be placed on the curb side for emptying every 14 days.

Biological garbage includes kitchen waste such as food remains (Food from private households only – No takeaway or restaurant food), coffee filters, Tea bags, egg cartons, garden wastes (such as grass, leaves, weeds and twigs), tissues, paper towels, serviettes, baking paper, dirtied paper bags (used for fruit, vegetables and baking good) and small animal waste (cage lining

and bedding made of wood and paper only)... Please do not place Kitty litter in the biological Rubbish – This belongs in the household garbage bin. Please note all biological garbage should be wrapped in newspaper before placing it in your bin.

Only restaurants, cafes, canteens and takeaway businesses may dispose of raw fruit and vegetable waste in the biological garbage bins. You are encouraged to use a composting bin "Speiserestetonne". For information for business about biological waste and composting bins please contact the business waste consultation department of the "Umwelt-Service Nordschwarzwald GmbH" by phoning: 07452 6006 7050.

### **Paper, Glass, Metal Packaging and Combination Material**

The green bin "Wertstofftonne" should be used for potentially recyclable paper and glass. Every household is entitled to one free green bin and is able to have a maximum of three. However every additional bin incurs a one-off fee. Green bins must only be filled with either paper or glass, but not both. It is ok to swap from one to the other once the green bin has been emptied but please do not mix paper and glass together in the same green bin. The green bin is emptied every two months. Glass can also be recycled in your Cities Deposit Facility "Orts-Depotcontainer" or as an alternative it is possible to bring glass and paper to the recycling centres "Recyclinghöfe". These are all free services.

Old paper includes items such as newspapers, illustrations, advertising, catalogs, cartons, cardboard, writing paper, envelopes and the like.

Old glass includes one-way glass bottles, conserve jars and jam jars plus metals such as tin cans, lids, aluminium foil, screw tops, bottle cap and crown tops.

### **Packing out of Plastic and Combination Material**

Packaging out of plastic and combination material can be collected in yellow plastic bags "Gelber Sack" or in a yellow bin "Gelbe Tonne". The yellow bin can be ordered from the Company "REMONDIS" on Ph: 0800 12 23 255. Please note "REMONDIS" is also responsible for their road side collection.

The types of material that can be placed in the yellow plastic bags and yellow bin include plastic shopping bags, plastic packaging (Such as yogurt cups, dishwashing liquid bottles, plastic foil and Styrofoam) and combination material (such as drink containers/bottles). Please note the contents of all these items must be empty.

### **Bulky Waste "Sperrmüll"**

Bulky waste can be disposed of through the use of the Removal Card "Abrufkarte", whereby the bulky waste can be collected via appointment arrangement. Every Garbage Calendar "Abfallkalender" contains one of these cards. Every Removal Card includes charges covering the removal of three cubic metres. The collection should follow within four weeks after you've arranged your order. For additional charges it can be collected within three working days but please note this can only be arranged over the telephone.

Bulky waste includes objects that cannot be reduced in size to fit into the Household garbage bin "hausemülltonne" (60l) and do not predominantly contain wood. Bulky waste includes sofas, feather beds, mattresses, slatted frames and skis. Bulky waste should not be placed in cartons or sacks and must be unpacked. For large objects out of wood, pressboard or bulky wood there is an old wood collection service that can be arranged through the Old Wood Removal Card "Altholzabfuhrkarte".

### **Old Wood "Altholz"**

The Removal Card located in the Garbage Calendar allows for old wood to be collected from your household. Old wood includes objects completely made out of wood (including laminated wood) such as cupboards, bed frames, commodes, benches, chairs without bolstering, tables, baskets, basket furniture, rattan furniture, tallboy/draws, picture frames, wood toys and fruit/wine crates. The costs and administration of old wood removal is the same process as the removal of bulky waste, except it is initiated with a different Removal Card specifically for old wood (See above).

### **Scrap Metal "Schrott"**

During scrap metal collection items made out of metal such as bathtubs, pots and pans, bicycle frames or car tyre rims (without the tyre) can be collected from your out the front of your home. Scrap metal can also be delivered to Recycling Centres without incurring charges. Please note white goods such as washing machines, electro stoves etc. are not accepted as scrap metal waste and will not be collected from homes - however can be delivered to the Recycling centres for free.

### **Refrigerators and Freezers „Kühlschränke und Kühltruhen“**

Refrigerators and Freezers will not be removed during Bulky Waste or Scrap Metal collections. They can also be disposed of for free at your nearest Recycling Centre.

### **Large Electronic Devices "Elektrogroßgeräte"**

Large electronic articles such as washing machines, electro stoves, dishwashers, dryers etc will not be removed during Bulky Waste or Scrap Metal Collection. These items can be disposed of for free at your nearest Recycling Centre.

### **Electronics and Electronic Scrap Metal "Elektro- und Elektronikschrott"**

Electronics and electronic scrap metal includes items such as televisions, vacuums etc. and will not be removed during Bulky Waste or Scrap Metal Collection. These items can be disposed of for free at your nearest Recycling Centre.

### **Problem Waste "Problemstoffe"**

Dangerous waste out of private households can be given to the Dangerous Waste Vehicle "Schadstoffmobil" that will visit your City twice a year. Arrangements include a communal meeting spot where residents can bring their problem wastes. Batteries, car batteries and fluorescent lights will only be accepted at Recycling Centres.

Business must directly contact the Abfallwirtschaft to make prior arrangements before they can give the Dangerous Waste Vehicle their problem waste. It must be noted that only small quantities will be taken onboard from businesses.

### **Garden Waste "Gartenabfälle"**

Garden waste can be collected in the biological garbage bins or can be delivered direct to the Recycling Centres. A collection service can also be arranged through our Recycling Vehicle 'Recyclingmobil'. The advisory services would be happy to assist you in this process. Please take note that there are limitations to the quantity you may dispose of. A new collection service we offer in 2012 in the months of March/April and October/November for woody green waste: a fee of 20 EUR you can play up to 3 cubic meters of woody green waste pick up easily and conveniently. The waste consulting advise on the details.

### **Old Clothes "Altkleider"**

Old clothes are able to be disposed of at the Recycling Centres or through permanent old clothes collection containers organised by the Abfallwirtschaft Landkreis Calw GmbH at many townships.

### **Recycling Centres "Recyclinghöfe"**

In the District of Calw there are eight Recycling Centres. These centres accept more than thirty different potentially recyclable materials (For example wood, paper, metal, hard plastic, cooking fat, old tires, garden waste, window glass, natural stone etc). Many of these recyclable materials can be delivered to the Centres without incurring costs.

The opening hours can be located from the Advisory Services, Garbage Calendar or on our website: [www.awg-info.de](http://www.awg-info.de)

### **Clearing Out Service 'Entrümpelung'**

By working together with "Erlacher Höhe" it is possible to clear out your home or a particular room. There is a standard service where clearing occurs within four weeks or an express service whereby clearing occurs within a day. If you are interested in receiving a referral to this service please contact the "Erlacher Höhe" on Ph: 07051/93 199 13.

For those that are unaware "Erlacher Höhe" is an organisation that provides employment for people in poverty or with social adversity.

### **Second Hand goods maintained in Excellent Condition "Gut erhaltene Gebrauchtwaren"**

Any second hand goods that have been maintained in excellent condition can be delivered to the "Erlacher Höhe Calw" or alternatively can be collected for a fee. If you would like further information please contact the "Erlacher Höhe" on Ph: 07051/93 199 13.

### **Things to Take Notice of When Moving Houses "Beachtenswertes beim Umzug"**

Your bins can be taken with you when you move within the District of Calw. Please inform the Administration about your move so your Chip number can be updated to your new household. You can update your address by filling out the "Mitnahme von Tonnen bei Umzug" Form that is available from your "Rathaus" or "Bürgermeisteramt".

If you are unable to take your bins with you then please leave them at your old household and register yourself in your new city and district. This will block your old address and we will then proceed to collect your old bins. This is why it is very important to change your address at the "Einwohnermeldeamt" as soon as possible to insure you do not incur charges for someone else using your bin. This above process is automatic once you have changed address to another District other than Calw. If you are staying in the District of Calw then you must fill out the "Mitnahme von Tonnen bei Umzug" Form.

### **What do you do with your bins if you don't want to move them?**

1. You may remove the Biological garbage bins "Biomüll" label however please leave the household garbage bins chip number attached,
2. The Biological garbage bin and Household garbage bin need to be placed out of the front of your old home for collection once you have changed address,
3. The Yellow and Green bins should be left at your old household.